Student Welcome 2020

Student Welcome & Orientation Group
INTRODUCTION

Professor Alison Green, Dean for Teaching Quality Enhancement
COVID-19

- Impact on campus
- Impact on students
- Impact on welcome

See [Changes to Campus](#) on the website for continuing updates
PRE-ARRIVAL

Trish Davey, IS
**Student online processes/portal views**

**Applicant Portal**
- still with Admissions

**Pre-enrolment Portal**
- offered and accepted place.
- now on Student Records
- Links to enrolment/mod reg/ID card photo

**Full Portal**
- enrolled (before receipt of ID card)
- Canvas access since 21 Aug (UG) 5 Oct (PGT) (unless opening dates changed by module co-ordinators)

Enquiries to
Admissions

Enquiries to
Student Hub and
Info Centre

BE THE DIFFERENCE
Student Status Screen

- Linked from portal
- Pulls info from various systems to give summary
- https://portal.stir.ac.uk
Timetabling

NO CENTRAL TEACHING TIMETABLE THIS SEMESTER
• All timetabling information is available on a module by module basis in Canvas
• Students can build their calendar using the calendar built in to Canvas

FIRST MEETINGS
• All information should be in the respective Canvas module
ARRIVAL

Joanne McManus, Director of Accommodation Services
Accommodation

- Students are already arriving
  - Course start dates before 14 September – 2nd year nursing student and FVC
  - Students who need to self-isolate/quarantine for 14 days upon arrival in Scotland
- Staggered arrivals for students in University accommodation – booking system allows students to choose date and time of arrival from 31 Aug to 20 September
- Booking also open for PG students allowing early arrival if necessary
- Students will quarantine in their permanent room
- Flats will form households, follow Scottish Government guidance for households
- Support from team to understand the guidance and what it means in practice
- No visitors until household has been established for at least 14 days
- Visitors must provide contact information to support test and protect
Welcome Week – Activities

- Different look and feel this year – no big fayres and nightlife/party element very limited but far more activities on offer

- Blended programming with online (pre – recorded and live) and F2F (on – campus and in Stirling)

- Worked with multiple partners (50+) to deliver a balanced, longitudinal welcome programme

- Rolling orientation activity – deliver Welcome Lounge/s throughout semester one and into start of semester two, INCL. Goody Bags!

- Safety first – Covid regulations compliant to minimise risk. eg social distancing enforced, track and trace functionality, run multiple sessions, cap numbers, timed entry, mapped routes, utilise outdoor venues, PPE, etc
Welcome Week – Activities

• Some highlights....
  Instaquest, Silent Disco Tours in Stirling, comprehensive SLS series of workshops, Library/ Making the most of IT sessions, LGBTQ+ picnic, Guide for Families, Not in a pub, pub quiz, Student Support - empowerment/finding feet virtual drop ins, Just Play football, Welcome Lounges, Campus Tours, screening of Tenet at Macrobert...

• See https://www.stir.ac.uk/student-life/welcome/guide-to-your-first-week/welcome-events/#panel106235-1

• Once welcome week has concluded our integrated student experience events programme ' Be Connected' (built upon the five ways to wellbeing) - will continue to offer chance for our students to connect, be active, learn new, give back and be present.
Welcome Week – Activities and Info Sessions

Any Questions?
Union welcome

Lauren Kirk, Communications, Marketing & Events Co-Ordinator, Student Union
SUPPORT FOR STUDENTS

Trish Davey, IS
Welcome enquiry service

Scaled down Welcome desk in Welcome Lounge – first weekend only. Combination of IS staff plus volunteers from other Service areas / Faculties.

All Covid precautions in place (perspex screens / face masks / gel / wipes)

IS and the Hub are available via LiveChat on the student portal during the autumn semester. LiveChat hours will be Mon-Fri 10-5
Student Services Hub

From Monday 14th September you can contact us in the following ways;

**Talk** to us: Live Chat via your portal

**Call** us: 01786 466022

**Email** us: ask@stir.ac.uk

**Visit** us: Face to face front line enquiries are returning by appointment Monday – Friday 10am – 2pm in our new pop up location in the Chaplaincy in the Andrew Miller Building. (Near to Nisa store and Students' Union).

Appointments are made via Resource Booker, please visit [https://resourcebooker.stir.ac.uk/](https://resourcebooker.stir.ac.uk/) using your student login and select 'Speak to Hub Assistant'.

Appointments with Specialist Student Support Advisers and partners remain online. Contact us via any of our channels to register with our services and book an appointment with a specialist.
Library and IT

Library open with socially distanced access to Level 2 (entry level)
• Limited face to face services (majority of staff working remotely)
• No phones on service points (LiveChat via portal for students)
• Canvas 24/7 support via Canvas help menu
• Click & Collect access – to pick up booked items
• Wi-Fi Wizard team – by booking only.
• Short term laptop loan system operating / new devices on order for those in digital poverty

Rest of library / Computing labs
• Bookable study spaces (c200 capacity for whole building). Evenings/weekends - first come first served
• Masks mandatory, gel, wipes available
• Computing labs open but socially distanced (wipes/gel etc provided)
Contact Library/IT

Chat:
LiveChat via portal 9-5 Mon-Fri

Email:
information.centre@stir.ac.uk (IT)
library@stir.ac.uk (Library)

UniDesk via portal
- Ask IT / Ask the Library enquiry forms
- Knowledge Base / FAQs

Library Opening hours
First weekend: 10-5
Mon-Fri: 8–8
Weekends: 10-5
Personal Tutors

Social isolation and anxiety levels will be high—PT's key contact should contact all new students within the first week and returners soon thereafter. PT's allocated by the start of semester. New guide for students and resources for staff on website.

BE THE DIFFERENCE
Resources to help us help them

Welcome web & A-Z Induction
- Much updated welcome web
- A-Z of Induction - for staff only

Stirling Essentials Canvas module
- For all students and on every Canvas module
- Includes activities to get them ready for study; developing digital skills, using Canvas and Office 365; specific guidance for international students
- Workshop series on developing academic skills for new and returning students running now and right through semester and in-sessional English language- all accessed via SE or on SLS webpage.