Who are Student Learning Services?
Student Learning Services are a small team of tutors who work with students to ensure that they are able to reach their full academic potential and make the most of their time at the University. We are committed to enhancing the student experience by providing guidance on all aspects of effective and efficient learning. We can work with you to develop learning strategies and study skills so that you can make a success of your university studies. We can:

- Advise students about academic skills relevant to their studies in Higher Education.
- Provide a focus for discussion on ideas for presentations, reports, essays or seminars.
- Suggest practical solutions about specific aspects of academic work that may be causing some concern.
- Help students build confidence and motivation in their transition to Higher Education
- Help students consolidate existing learning strategies and develop new academic skills and approaches.

Who is the service for?
- All undergraduate students
- All postgraduate students
- For staff who wish to embed study skills into the curriculum

What services do Student Learning Services provide?
- Drop-in Tutorials - advertised on the web site and portal
- Drop-in Workshops – advertised on the web site and portal
- Electronic resources on the SLS Canvas site.

What kind of issues can be discussed in a drop-in tutorial?
You do not need to book an appointment for a drop-in workshop – please just turn up between the times advertised. More details are on the SLS web site and the student portal. The most common issues students want to talk about tend to be around understanding assignments, getting started on an essay question, understanding tutor feedback and also referencing and avoiding plagiarism.

Do SLS provide any introductory workshops during induction?
SLS have two workshops during induction. These are drop-in workshops, on the Wednesday of the first week of semester and are open to all new students. The workshops cover:

- How to be a successful student at the University of Stirling
- Referencing and how to avoid plagiarism

Details of dates and times are on your induction timetable and are also posted on the Induction website. There is no need to book – just turn up.

How do I find out about SLS workshops?
SLS run a number of generic workshops on issues such as time management, understanding essay writing and oral presentations. SLS workshops are advertised on the student portal a few days before the event. They are also listed on the SLS web site and ‘Canvas’ site. There is no need to book – just turn up.
What do I do if I am struggling with my work?
You could approach your Advisor of Study, personal tutor, module co-ordinator or seminar tutor within your division. Details of how to contact the relevant member of staff will be on the Faculty or Divisional web site, or ask at the divisional secretarial office.

You can also call in at one of the SLS drop-in sessions and we can work with you to identify strategies to approach your work in an efficient and effective way.

You could call in and chat with somebody in the Student Union. The Union Sabbaticals are used to working with students to overcome academic issues and difficulties.

If I have a disability, mental health condition or other health condition which may impact on my studies, who should I speak to?
Please make contact with the Access and Inclusion Service, via the Student Hub. Email (ask@stir.ac.uk), call in person at 2A1 or by telephoning 01786 466022. They will be able to advise you.

I think I may have dyslexia – who should I speak to?
Please make contact with the Access and Inclusion Service, via the Student Hub. Email (ask@stir.ac.uk), call in person at 2A1 or by telephoning 01786 466022.

I’d like to speak with someone to discuss personal issues which are affecting on my work.

- Speak to your personal tutor or a lecturer within your Division. Details of how to contact the relevant member of staff will be on the divisional web site, or ask at the divisional secretarial office. Your personal tutor’s name is listed on your portal.
- Speak with Student Learning Services and we can discuss how to minimise the impact on your work and advise you on what other support is available. Contact us on sls@stir.ac.uk.
- Make an appointment with a member of the University counselling team. Counsellors are available most days Monday to Friday and you can ask to speak with a male or female Counsellor. The Counselling and Wellbeing team can be contacted by email, via the Student Hub (ask@stir.ac.uk).
- Chat to one of the University Chaplains. The Chaplains also aim to provide support and can be contacted by calling in at the Chaplaincy (in the Robbins building next to the Student Association) or by calling 01786 7164.
- You could call in and chat with somebody in the Student Union. The Union Sabbaticals are used to working with students to overcome academic issues and difficulties.

If you are not sure who to speak to, contact the Student Services Hub.

Contact Us
Student Services Hub
2A1 Cottrell Building
sls@stir.ac.uk
01786 466022
www.sls.stir.ac.uk