Problems logging in to RefWorks

To login to RefWorks:

- Go to the University Portal: http://portal.stir.ac.uk/
- Select the Resources tab
- Select Login to RefWorks

If all goes well you will immediately be directed to RefWorks – to your RefWorks home page (or if this is your first time logging in, to the create an account page).

However, there is an intermittent bug with logging in. So you may see the screen below.

If you see this screen, select: University of Stirling in the Institution drop down menu, then click Login

If this doesn’t work and you are simply returned to the same screen – then on the second attempt select Return to main RefWorks login page.

If you see this screen again, select: Return to main RefWorks login page
Then on the next screen select the drop down arrow next to: My Institution’s Credentials (Shibboleth), then browse to University of Stirling.

Once you’ve selected University of Stirling you should be directed immediately to RefWorks.

If you don’t get access to RefWorks, then carryout this process again (you may have to repeat the process a number of times before you are given access to RefWorks).

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